

EMAIL DELIVERABILITY & WHITE LIST INSTRUCTIONS

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Email Deliverability

This is a big part of our capture page marketing system. The capture pages are the largest because you will get people to follow up with but to get them on the auto responders so they get scheduled emails automatically is important.

There are a number of things that we do on a regular basis to ensure we deliver emails. We have regular blacklist monitoring of our IP address; we have a dedicated IP address so we are not affected by the practices of others and we also practice the follow tips that we are going to recommend to you.

This will ensure not only your own business but also that of everyone that is using this system to build their business.

Thank you for taking the time to consider this and follow the good practices.

NOTE: We do monitor email sending habits as well as SPAM complaints. If we believe your practices are jeopardizing the success of everyone else we reserve the right to terminate your account.

Email Blasting

If you wish to blast emails to large numbers of people there are services that you can do that with and we have provided the names of some of those services in the Resource section of our website. You can find the link to the resource section on the right hand side of your Dashboard or Member's Area.

White Listing

A whitelist is a list of email address or domains that are allowed or specified to go to an inbox and not be filtered out as spam. Putting our email address in your whitelist will not only make sure that our emails get to you but when the email company sees that people are adding our domain to a whitelist they recognize the domain as valid.

In a business like ours in which we send out emails we look at all the ways to stay in the good graces of the email providers.

That is why we have a strict spam policy and don't allow leads to be imported into our system.

How To Avoid Junk Mail Filters

What Words To Avoid

Email providers use filters that identify words most common with spam. Some of these words would be, yes, you guessed it; Viagra, Free, Gamble and a host of others. It is best to avoid words like these.

Here is a good online tool that will help you have better deliverability.

http://www.contactology.com/check_mqs.php

Email Frequency

Sending emails too frequently is suspicious. Please limit broadcasts to what is reasonable. Consider how often you like to receive emails from a company. If you blast an email to everyday we are most likely going to receive complaints and we will conduct an investigation. The broadcast tool is really to be used to update people about special offers, events and things of that nature. We are sure you understand the frustration others experience by thinking of your own experience with companies or people that send you emails too frequently.

Open Every Email

You will not receive many emails from our admin. We do ask however that you open every email we send and don't just delete it. This is actually reported to the email company and if a lot of emails from a person or company are deleted without being opened the email provider assumes that the emails are low quality, perhaps spam and it affects deliverability.

Email Should Be Helpful

An email with a big image is not seen as helpful. Emails that have content that is meaningful is the best kind of email to send and will keep a good reputation.

Your Email Provider

We have provided instructions for how to white list our email address with some of the most popular email providers and spam filters.

Hotmail, MSN or Live

Please take a moment to follow the whitelist instructions below.

It will only take a few moments and will help improve the deliverability of your emails to your recipient's inbox. That is right, it will help your emails get to the inboxes of your prospects.



Open your Hotmail, Live or MSN e-mailbox. On the menu bar running across the top of your inbox you will see an item labeled "Options." It is the second last item to the right. Left click on "Options." Then click "More options".



In the new screen, which opens, you will see a heading called "Preventing Junk Email." Select safe and blocked senders.

灯 Windows Live 🐂 🛛	Hotmail (1) Messenger SkyDrive MSN	lead capture* profile sing out				
Hotmail Options	nail Options					
Go to inbox	Managing your account	Preventing junk email				
Show options for	Account details (password, aliases, time zone)	Filters and reporting				
Windows Live	Sending/receiving email from other accounts	Safe and blocked senders				
Hotmail	Email forwarding	Customizing Hotmail				
	POP and deleting downloaded messages	Advanced privacy settings				
Offers	Writing email	Themes				
Upgrade to Hotmail Plus	Message font and signature	Language				
	Reply-to address	Keyboard shortcuts				
Home	Saving sent messages	Rules for sorting new messages				
Contacts Calendar	Sent message confirmations	Windows Live Home settings				
word	Reading email	Customizing your contacts				
iin W	Reading pane settings	Sorting your contact list				
	Active View settings	Importing contacts				
	Conversations and faster reading	Exporting contacts				

Click on "Safe Mailing Lists".

💐 Windows Live**	Hotmail (1) Messenger	SkyDrive	MSN	lead capture*
Hotmail Option	IS			prome I anyn our
Options 🕨 Safe and b	locked senders			0 -
Go to inbox	Safe and blocked	senders		
Show options for Windows Live Hotmail	Safe senders Manage who is allowed to see	nd you email. Mes	sages from safe senders v	vill not be sent to the junk email folder.
Offers	Safe mailing lists			
Upgrade to Hotmail Plus	Manage	e sent to your acc	ount. Messages to safe m	ailing lists will not be sent to the junk email folder.
Home Contacts Calendar	Blocked senders Manage who is blocked from	sending you email	I. Messages from blocked	senders are automatically deleted.

In the space provided, type in the e-mail address: **no-reply@leadcapturepageboss.com**, and then left click on the "Add to list" button.



Yahoo

Please take a moment to follow the whitelist instructions below.

It will only take a few moments and will help improve the deliverability of your emails to your recipient's inbox.



Here's how to Whitelist:

Open your Yahoo mailbox. Click Mail Options.



Click Filters.

Click Add Filter.

Under Filter name, type in the **no-reply@leadcapturepageboss.com** you wish to be whitelisted. Choose which dropdown options you wish to add the whitelisted **no-**

reply@leadcapturepageboss.com with.

At the bottom, where it says "Move the Message To:" select Inbox from the pull-down menu. Click the Add Filter button again.

🗾 🖲 Hi, Lead + Sign Out (Options + Help +	Make Y! M	/ Homepage	题 Mai 🏫 Yahool	
YAHOO!MA	IĽ	Q Searc	h	Search Mail Search Web	
WHAT'S NEW INBOX (1)	CONTACTS UPDATES	us			
General Signature Span	Save Changes Add Filter Filters You are using 1 of 100 fil	Click here to ad	Move Filter Up 🚸 Move Filter Down		
Filters Accounts	sales@leadcapturepagesystem.com	sales@leado	apturepagesystem.com		
POP & Forwarding Vacation Response		Filter name:	sales@leadcapturepages		
Mail for Mobile		sender:	begins with sales@leadcapturepa	gesystem.ci	
		recipient:	contains 🔳	recipient match case	
		subject:	contains	subject match case	
		body:	contains 💌	body match case	
		Move to Folder:	Inbox		
			To whitelist, choose INBOX from this dropdown menu		

If the email has been filtered to your "bulk" folder, simply open the message and click on the "This is not Spam" link next to the "From" field.

Gmail

Please take a moment to follow the whitelist instructions below.

It will only take a few moments and will help improve the deliverability of your emails to your recipient's inbox.



Whitelisting a domain in email is simple, effective and set up easily. Doing this ensures that email sent to you go straight into your inbox and not into your junk box. Follow the instructions below to setup whitelisting:

Follow the Settings link in Gmail.

+You Gmail Calendar E	ocuments Photos Sites Web More -		CLICK TH	capturepage07 IS BUTTON FOR	@gmail.com - 🗱
GMail		Search Mail	Search the Web	Show search opt Create a filter	Mail settings
ty Google	Click here to enable de	sktop notification	ns for Gmail. Lea	rn more Hide	Mail help
Mail	NYT Global Home - Germany Votes to Expand	Euro Bailout Fun	d - 17 hours ago		
Contacts Tasks	T Archive Spam Delete	Move to	Labels V More	• C	Labs
Compose mail					Report a bug
Inbox					
Buzz S Starred 😭 Important Sent Mail Drafts	No new mail! Want to rea	id updates from yo	our favorite sites? Ti	ry <u>Google Reade</u>	(
Paglalakbay Personal 6 more v	Archive Spam Delete	Move to	Labels v More	• C	
Chat and SMS	0% full Using 0 MB of your 7631 MB	02011 Google - Terr Disable by	ums & Privacy buzz		
Search, chat, or SMS					
lead capture Set status here					
Call phone					
Invite a friend Give Gmail to:					
Send invite 50 left Preview Invite					

Go to Filters. Click "Create a New Filter".



In the "From" field type in "**@leadcapturepageboss.com**" (not including the quotation marks). You can click Test Search" to make sure you did not mistype. Click "Next Step"

by Google	Create a Filter	Hide filter only				
2 1	Create a Filter					
to see which me	criteria Specify the criteria you d like to use for determining what to d ssages would have been filtered using these criteria. Messages in Sp.	am and Trash will not be searched.				
From	@leadcapturepagesystem.com Has the wo	rds:				
т	Doesn't ha	ive:				
Subjec	E	Has attachment				
Show current file	Cancel Test Search	Next Step » des Click HERE to proceed				
SHOW CONCERNING						
	Click here to enable desktop notifications for Gmail	Learn more Hide				
Mail	Settings					
Contacts	General Labels Accounts and Import Filters For	varding and POP/IMAP Chat Web Clips Labs				
Tasks	Inbox Offline Themes Buzz					
	NUMBER STOCKED STOCKED	The following filters are applied to all incoming mail:				
Compose mail	The following filters are applied to all incoming mail:					
Compose mail	The following filters are applied to all incoming mail:					
Compose mail Inbox Buzz 💬	The following filters are applied to all incoming mail: Create a r	new filter				
Compose mail Inbox Buzz S Starred 😭	The following filters are applied to all incoming mail: Create a r	new filter				
Compose mail Inbox Buzz S Starred A Important	The following filters are applied to all incoming mail: Create an 0% full Using 0 MR efforts 7531 MR	erms & Privacy				
Compose mail Inbox Buzz S Starred C Important Sent Mail	The following filters are applied to all incoming mail: <u>Create a r</u> 0% full Using 0 MB of your 7631 MB <u>Disable</u>	erms & Privacy buzz				
Compose mail Inbox Buzz S Starred A Important Sent Mail Drafts	The following filters are applied to all incoming mail: Create a r 0% full Using 0 MB of your 7631 MB	erms & Privacy buzz				
Compose mail Inbox Buzz S Starred A Important Sent Mail Drafts Paglalakbay Bersenal	The following filters are applied to all incoming mail: Create a r 0% full Using 0 MB of your 7631 MB	erms & Privacy buzz				
Compose mail Inbox Buzz S Starred A Important Sent Mail Drafts Paglalakbay Personal 6 more v	The following filters are applied to all incoming mail: Create a r 0% full Using 0 MB of your 7631 MB New! Free SMS in Gmail	erms & Privacy bwzz				
Compose mail Inbox Buzz S Starred S Important Sent Mail Drafts Paglalakbay Personal 6 more V	The following filters are applied to all incoming mail: <u>Create ar</u> 0% full Using 0 MB of your 7631 MB New! Free SMS in Gmail	erms & Privacy buzz				
Compose mail Inbox Buzz S Starred S Important Sent Mail Drafts Paglalakbay Personal 6 more V	The following filters are applied to all incoming mail: Create a r 0% full Using 0 MB of your 7631 MB New! Free SMS in Gmail Send free SMS directly from Gmail - just enter a phone number and click Enter SMS replies	erms & Privacy buzz				
Compose mail Inbox Buzz S Starred A Important Sent Mail Drafts Paglalakbay Personal 6 more v Chat and SMS	The following filters are applied to all incoming mail: Create a r 0% full Create a r Using 0 MB of your 7631 MB C2011 Google - I Disable Disable New! Free SMS in Gmail Send free SMS directly from Gmail - just enter a phone number and click Enter. SMS replies come right to your Gmail inbox.	erms & Privacy buzz				

Make sure Never send it to Spam is checked.





AOL

Please take a moment to follow the whitelist instructions below.

It will only take a few moments and will help improve the deliverability of your emails to your recipient's inbox.



Whitelisting - AOL version 9.0 or higher

Click on Mail Center, and go to settings. (right part of your screen)



Under Settings click on Spam Settings.



Under Spam settings, go to Sender Filter and click on the dropdown for options.



theck Mail Compose	- Stafferente	Search Google	Themes Settings Hel
Back to Mail	Spam Setting	gs	
ieneral ccounts tompose	Spam Filter Recommended setting is medium	Medium - Almost all Spam will be identified and delivered to your Span Check your Spam folder every few days to make sure wanted email delivered there.	n folder. I was not accidentally
ipam Settings MAP and POP illers and Alerts calendar MM Jobile Mail Jopile Mail	Sender Filter	Allow mail only from addresses I specify sales@leadcapturepagesystem.com sales@leadcapturepagesystem.com •ADDED	Click here to add
iug-ins	Content Filter	Block mail containing pictures or files Block mail containing specific words and phrases	

Select 'Allow mail from all senders' and enter leadcapturepageboss.com

Other Spam Filter Providers

Try adding **no-reply@leadcapturepageboss.com** to your Address Book or Contact list. If this option is not available, try moving the message to your 'inbox' or forwarding the message to yourself.

If subsequent messages continue to be filtered, call or e-mail your ISP's technical support and ask how you can be sure to receive all e-mail from

no-reply@leadcapturepageboss.com

CleanMyMailbox:



- 1. Click on the white "W" icon on the left column of the mailing.
- 2. When the pop-up window comes up, simply click the Add to Whitelist button.
- 3. Add: no-reply@leadcapturepageboss.com to the bottom of your existing list.
- 4. Click the Submit List button.

CloudMark



- 1. Select Cloudmark | Options... from the Cloudmark SpamNet toolbar in Outlook.
- 2. Click Advanced.
- 3. Go to the Whitelist tab.
- 4. Click the Add button.
- 5. Type: no-reply@leadcapturepageboss.com
- 6. Click OK.
- 7. Click OK.
- 8. Click Yes.
- 9. Click OK.

Mailblocks

mailblocks

next generation email

- 1. Click the Addresses tab.
- 2. Click New.
- 3. Type: no-reply@leadcapturepageboss.com
- 4. Make sure 'Accept Mail From This Address' is selected under Receiving Options.
- 5. Uncheck 'Display in People Picker' under Other options.
- 6. Click Submit.
- 7. Click OK.

Mailshield



- 1. Click Friends from the toolbar.
- 2. Click Add.
- 3. Type: no-reply@leadcapturepageboss.com
- 4. Click OK.

MailWasherPro

MailWasher Pro



- 1. Click Tools, then Blacklist & Friends.
- 2. Click Add... on the right, the Friends list side.
- 3. Make sure Plain email address is selected.
- 4. Type: no-reply@leadcapturepageboss.com
- 5. Click OK.

McAfee



- 1. Click Friends from the sidebar.
- 2. Click Add.
- 3. Type: no-reply@leadcapturepageboss.com
- 4. Click OK.

Oddpost

ODDPOST

- 1. Check your 'Probably Spam' folder.
- 2. If you see that your email was incorrectly filtered out,
- 3. Select it, and click the 'Move to Inbox and Mark as Not Spam' button.

Outlook



- 1. Add no-reply@leadcapturepageboss.com to your Safe List.
- 2. Add **no-reply@leadcapturepageboss.com** to your Personal Contacts in your Outlook Address book.
- 3. Open any desired e-mail, then select Mark as Not Junk.

OUTLOOK: To put anybody who you email on your Outlook white list automatically:

- 1. Select Actions | Junk E-mail | Junk E-mail Options... from the menu.
- 2. Go to the Safe Senders tab.
- 3. Make sure Automatically add people I e-mail to the Safe Senders List is checked.
- 4. Click OK.

Spam Assassin



Add the following entry to your user prefs file, which is found in the spamassassin subdirectory on your web/mail server:

whitelist_from no-reply@leadcapturepageboss.com

Save the user_prefs file or move the updated copy to your spamassassin subdirectory. If you have no user_prefs file in this subdirectory, create one: http://spamassassin.taint.org/doc/Mail_SpamAssassin_Conf.html http://www.cleanmymailbox.com/sa

Spam Butcher



- 1. Click the Configure button.
- 2. Go to the Known Senders tab.
- 3. Click Add under 'Known Good Senders and Recipients'.
- 4. Type: no-reply@leadcapturepageboss.com
- 5. Click OK.
- 6. Click OK.

Spam Cop



- 1. Open your browser and go to: <u>http://webmail.spamcop.net</u>
- 2. Log into your SpamCop account.
- 3. Click on the Options icon in the toolbar.
- 4. Under Mail Management (in the middle), click SpamCop Tools.
- 5. Select Manage your personal whitelist.
- 6. Near the bottom, where it reads "Click here to add to your whitelist", click on Click here.
- 7. Enter no-reply@leadcapturepageboss.com in the first empty slot.
- 8. Click Submit.

Spameater Pro



- 1. Click Filters from the sidebar.
- 2. Click the Approved Senders tab.
- 3. Click Add Filter.
- 4. Type: no-reply@leadcapturepageboss.com under Address.
- 5. Choose 'Full Email Address' under Address Type.
- 6. Select Email Domain.
- 7. Click OK.

Spam Inspector



- 1. Select Spam Inspector, then 'Manage Friends List' from either the Spam Inspector toolbar or from the Outlook menu.
- 2. Make sure Email is selected under 'Add a New Friend'.
- 3. Type: no-reply@leadcapturepageboss.com
- 4. Click the >> button.
- 5. Click Close.

Spam Interceptor



- 1. Follow the Trusted link under > Authentication Lists. Enter the email address: no-reply@leadcapturepageboss.com
- 2. Click Add.

Spamkiller



- 1. On the Spamkiller sidebar, click Friends.
- 2. Click Add.
- 3. Enter no-reply@leadcapturepageboss.com and click the OK button.

SpamPal



- 1. Click on the SpamPal system tray icon with the right mouse button.
- 2. Click 'Add to Whitelist' from the menu.
- 3. Type: no-reply@leadcapturepageboss.com
- 4. Click Add.

Spam Sleuth



- Select File, then Configure.
 Go to the Friends category.
- 3. Make sure Active is checked.
- Type: no-reply@leadcapturepageboss.com on a line by itself in the entry field.
 Click OK.